

Terms and Conditions

How to participate?

All participants who buy any Qualiko product at participating Carrefour outlet in UAE are eligible to participate in the promotion. The list of participating outlets is available following the [link](#).

Participation is allowed from 20 October 2019 until 15 December 2019.

To participate in the promotion entrants who have bought any Qualiko product from participating Carrefour outlet must follow the following instructions:

Send SMS to the short number 3537 in the following format:

[Your Name][Last 4 digits of Carrefour Receipt]

For example: Mohamed Ali 1628

One receipt can participate only once, however one person can participate unlimited number of times with different Carrefour receipts containing Qualiko product.

Any entry not complying with these terms and conditions will be invalid. Anyone who participates in the promotion is agreeing to all the terms and conditions as stated.

How does the Promoter select a Winner?

The winners will be selected every two weeks by ED representative among the entries submitted in the given two-week period. The winners will be personally notified by phone.

The date of the nearest draw will be announced on the webpage www.qualikoglobal/promo

Participants must save the Receipt containing Qualiko product and with the correct day of participation to redeem their prize. Winners will also be required to present a form of identification (Emirates ID and passport). If participants are not able to show both of these two items (original receipt and ID/Passport) the prize(s) will be deemed as void.

All prizes must be collected at Qualiko office in Dubai (*Office 1704, One by Omniyat, Business Bay, Dubai*) within 30 days from the notification date.

What are the Prizes?

Qualiko will raffle 8 travel vouchers worth AED 10 000 each.

- The winner can tailor-make their travel package directly with the travel agency.
- The winner can use voucher individually or take anyone else along.
- Any amount over the voucher value will have to be paid by the winner directly to the travel agency.
- This voucher is not be redeemable for cash and is non-transferable.
- The voucher can be used to buy a package for any city in Europe.
- The voucher can be redeemed against Flights and Hotel only.
- The voucher must be picked up within 30 days from the notification date.
- Qualiko is not responsible for the loss or damage of the voucher once handed to the winner.
- Qualiko is not responsible to make any trip bookings for the winner. It is the responsibility of the winner only.
- Qualiko is not responsible to arrange visas or any other travel documentation of the winner.

For any additional enquiries relating to the promotion, please, fill in the "Contact us" form on the bottom of this webpage.

The standard terms (Standard Terms) that apply to the Promotion.

By Participating in the Promotion, the Entrant accepts and agrees to be bound by the Standard Terms.

In the Standard Terms, the following definitions apply:

Promoter: The company which runs the promo (MHP Food Trading, Office 1704, One by Omniyat, Business Bay, Dubai);

Affiliates: The Promoter's associated companies, agents, employees, and contractors;

Promotion Closing Date: December 15, 2019

Eligible Territory: Entry is open to residents of UAE, with a valid Emirates ID. Any entrant who is under the age of 21 years must have their parent or guardian's permission to enter the promotion.

Entrant: Any individual consumer who has participated in the promo by purchasing any Qualiko product and sending SMS to 3537 with the last four digits of Carrefour receipt. Standard SMS rates apply.

Opening Date: October 20, 2019

Prize: The travel voucher worth AED 10,000 which can be redeemed for the trip to Europe.

Winner: An Entrant who has been randomly selected by ED official and personally notified by phone.

The Promoter may amend or update the Standard Terms at any time without notice by publishing the revised Standard Terms on the webpage www.qualikoglobal.com/promo

STANDARD TERMS

1. The Promotion

1.1 The Promotion is hosted and provided to the Entrant by the Promoter.

1.2 The Promotion will run from 20 October 2019 (00.00 AM) to 15 December 2019 (11.59 PM).

1.3 The Promotion is only open to the following individuals:

(a) aged 21 years or over. If entrant is younger than 21 years, he/she may only Participate with the consent of their legal guardian.

(b) residents of the UAE.

(c) not employees of the Promoter, its Affiliates or other partners, who are associated with the Promotion or its administration;

2. Entries

2.1 All entries must be submitted and received by the Promoter no later than 11.59 PM local time in the UAE on 15 December 2019.

2.2 Any late, incomplete or otherwise illegible entries will not be considered as valid and will be automatically disqualified from the Promotion.

2.3 The Promoter will not accept:

(a) responsibility for Promotion entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind;

or

(b) entries that are:

(i) automatically generated by a computer;

(ii) completed by third parties or in bulk;

(iii) illegible, have been altered, reconstructed, forged or tampered with;

(iv) photocopies and not originals;

(v) incomplete.

2.4 By entering the Promotion, the Entrant confirms that he or she is eligible to:

(a) enter into the Promotion; and

(b) claim any Prize he or she may win.

2.5 Entries on behalf of another person will not be accepted and joint submissions are not permitted.

3. The Winner and Prizes

3.1 MHP Food Trading will notify the Winner by telephone that he or she has won the Promotion.

3.2 If:

(a) the Promoter cannot contact the Winner; or

(b) the Winner will not be able to collect the Prize, the Promoter may, at its sole discretion and subject to applicable laws in the Eligible Territory, select and award the Prize to an alternative Winner.

3.3 The Winner must present a valid UAE photographic identification (UAE Emirates ID) in order to claim the Prize. The Promoter may request verification of the age, identity or residential address of the Winner and any other information relevant to entry into or Participation in the Promotion that the Promoter considers to be relevant. The Promoter may refuse to award the Prize to a Winner who does not provide the Promoter with the verification information or documentation that the Promoter requests within the timeframe that the Promoter prescribes.

3.4 The Winner must present the original Carrefour receipt (with Qualiko product) with the valid date and last four digits coinciding with the submitted Entry.

3.5 The Promoter may, at its sole discretion, substitute the Prize for an alternative prize (including cash in any currency) of equivalent monetary value without notice and justification.

3.6 The Promoter's decision in all matters relating to the Promotion, including the selection of the Winner and the award of the Prize, is final and binding.

3.7 The Prize may not be claimed by a third party on behalf of the Winner.

3.8 Prizes are given to the Winner by the Promoter on a non-transferable, non-refundable and non-negotiable basis.

4. Promoter's Rights and Limitation of Liability

4.1 The Promoter reserves the right to disqualify any Entrant (including a Winner) who provides false, incomplete or misleading information, who conspires with others to gain an unfair advantage or is otherwise involved in any way in manipulating or interfering with the Promotion, who is in breach of or has failed to comply with these Standard Terms or whose conduct is, in the sole opinion of the Promoter, inappropriate, unlawful, offensive or contrary to the spirit or intention of the Promotion.

4.2 Entries that do not comply in full with these Standard Terms will be disqualified from the Promotion at the Promoter's discretion.

4.3 The Promoter reserves the right to cancel, terminate or modify the Promotion (and these Standard Terms) at any time and without notice including if the Promotion cannot be operated, conducted or completed as planned for any reason, including but not limited to compliance with applicable laws in the Eligible Territory. If the Promotion does not go ahead or is cancelled for any reason, the Entrant agrees to waive any rights that he or she may have in respect of the Promotion or against the Promoter and acknowledges that he or she will have no recourse against the Promoter and its Affiliates. The Promoter and its Affiliates assume no liability whatsoever for any direct or indirect loss, injury or damage arising from any participation in the Promotion, including, but not limited to, arising out of the following:

- (a) any technical difficulties or equipment malfunction, (whether or not under the Promoter's control);
- (b) any theft, loss, unauthorized access or third party interference;
- (c) any entry or Prize claim that is late, lost, altered, damaged, incomplete, or misdirected (whether or not after submission) due to any reason beyond the reasonable control of the Promoter;
- (d) any variation of the Prize;
- (e) any tax or duty liability incurred by a Winner in connection with his or her Participation or winning or collecting a Prize; or
- (f) use or receipt of the Prize.

5. Data Protection and Publicity

5.1 The Entrant agrees that the Promoter may, but is not required to, make his or her entry available on its website and any other media, whether now known or invented in the future, and in connection with any publicity of the Promotion or any other Promotion that the Promoter may run in the future.

5.2 The Entrant (and the Winner in particular) agrees to participate in any reasonable publicity in connection with the Promotion required by the Promoter.

5.3 By entering the Promotion, each Entrant consents to the use of his or her information as described in these Standard Terms and agrees that the Promoter may use that information without any further reference or payment to, or consent from, him or her.

5.4 The identity of the Winner may, at the Promoter's sole discretion, be announced in local or international media, or on or through the website, retail outlets or any other media of the Promoter and its Affiliates.

5.5 By:

- (a) entering the Promotion; and / or
- (b) claiming a Prize,

the Winner agrees that the Promoter may use their name, image, town or country of residence and photograph/s for publicity and promotion purposes, without compensation.

6. General

6.1 These Standard Terms, the Promotion and procedure for claiming the Prize, shall be governed and construed in accordance with the federal laws of the UAE.

7. Other

7.1 Prizes are non-transferable and cannot be exchanged for different prizes.

7.2 If any prize was unclaimed within 30 days, the unclaimed prizes will be managed as per the country's Economic Department requirements.

7.3 These Terms are governed and construed in accordance with the laws of the United Arab Emirates and Laws of the Emirate of Dubai. The Promoter and Entrants submit to the non-exclusive jurisdiction of the Court of Dubai to resolve any dispute that we cannot resolve amicably ourselves.